

Wednesday 16th June 2:00 pm to 4:00 pm

Weaver Room, East Staffordshire Borough Council, Town Hall,
Burton upon Trent, Staffordshire. DE14 2EB

AGENDA

Ref	Agenda Item	Who
1.	Introductions	All
2.	Minutes and Actions Minutes and actions from the previous meeting dated 11 th May 2010	All
3.	Feedback from CCFG Special Meeting Update in relation to the CRM Development list reviewed by the CCFG	Core Team
4.	Work Plan Highlight Report CRM Development Group Work Plan Highlight Report For information only	All
5.	CRM Support Statistics CRM Support statistics (for information only)	All
6.	Any Other Business	All
7.	Schedule of Meetings Date of next meeting – Wednesday 28 th July 2010 (host required)	Core Team

Papers Issued:

1. CRM Support and Development Group Minutes 11.05.2010 **ITEM 2 ON AGENDA**
2. CRM development proposal report version 0.1 **ITEM 3 ON AGENDA**
3. CRM Support and Development Group work plan highlight report (version 6.0) **ITEM 4 ON AGENDA**
4. CRM support statistics to end of May 2010 **ITEM 5 ON AGENDA**
5. Schedule of meetings **ITEM 7 ON AGENDA**

Papers to Follow

NONE