



**STAFFORDSHIRE CONNECTS JOINT COMMITTEE
ANNUAL MEETING**

Friday 17 June 2011 at 10.00 am

Marmion House, Tamworth.

AGENDA

PART ONE

- 1 Election of Chair**
- 2 Election of Vice Chair**
- 3 Minutes**
 - a. Partnership Joint Committee – 13th March 2011
 - b. Partnership Strategic Advisory Board – 2nd June 2011
- 4 Apologies**
- 5 Use of CRM system in service delivery - Presentation**
- 6 Staffordshire Connects Project reports**
 - a. Public Protection**
Report from Rita Booth, Project Lead.
 - b. Customer Knowledge**
Report from Anica Goodwin, Project Lead.
 - c. Life Events**
Report from Frankie Cartwright, Project Lead.
 - d. Staffordshire Cares**
Report from Sal Khan, Project Lead.
 - e. ePayments**
Report from Andrew Stokes, Project Lead.
 - f. CRM replacement**
Report from Steve Sankey, Project Lead.
- 7 CRM replacement project Budget**
Report of Steve Sankey, Project Lead.
- 8 Linking Staffordshire Connects to the transformation initiatives of the Staffordshire Leaders' and Chief Executives' Group and the wider public sector**
Report of the Director, Staffordshire Connects
- 9 Budgets and Risk Log**
 - a. Core Team 2010/2011** Financial Outturn.
Report of the Director, Staffordshire Connects.
 - b. CRM Team 2010/2011** Financial Outturn.
Report of the Technical Manager, Staffordshire Connects.
 - c. Risk Log**
- 10 Any Other Business**
- 11 Date of Next Meeting –**
Joint Committee 16th September 2011 at 10am, Oak Room, County Buildings, Stafford.

Exclusion of the public

"That the public be excluded from the meeting for the following items of business which involve the likely disclosure of exempt information as defined in the paragraphs of Part 1 of Schedule 12A of the Local Government Act 1972 indicated below".

PART TWO

NIL