



STAFFORDSHIRE CONNECTS STRATEGIC ADVISORY BOARD

10:00 – 11:30 Thursday 2nd June 2011

South Staffs District Council

AGENDA

1. **Apologies** All
 2. **Introductions** All
 3. **Minutes of Previous Meetings:**
 - a) Strategic Advisory Board – 3rd March 2011
 4. **Core Team Budget** Andrew Burns / Andrew Street
Financial Outturn 2010/2011
 5. **CRM Team Budget** Andrew Burns / Paul Hayward
Financial Outturn 2010/2011
 6. **Staffordshire Connects Projects / Work Plan**
 - a) e-Payments Paul Hayward
 - b) Life Events Frankie Cartwright
 - c) Customer Knowledge Anica Goodwin
 - d) Public Protection Rita Wilson
 - e) Staffordshire Cares Sal Khan
 - f) CRM Replacement Project Paul Hayward
 7. **CRM Replacement Project - Initial Budget Proposal** Paul Hayward
 8. **Any Other Business**
- Date of Next Meeting:** All
- Strategic Advisory Board – 1st September 2011