



STAFFORDSHIRE CONNECTS STRATEGIC ADVISORY BOARD

10:00 – 11:30 Thursday 3rd March 2011

Town Hall, East Staffs Borough Council, Burton.

AGENDA

1. **Apologies** All
2. **Introductions** All
3. **Minutes of Previous Meetings:**
 - a) Strategic Advisory Board – 17th December 2010
4. **Core Team Budget** Andrew Burns / Andrew Street
Core Team 2010/11 Quarter 4 Budget Monitoring and forecast Outturn
5. **CRM Team Budget** Andrew Burns / Paul Hayward
CRM Team 2010/11 Quarter 4 Budget Monitoring and forecast Outturn.
6. **Staffordshire Connects Projects / Work Plan**
 - a) Life Events Frankie Cartwright
 - b) Customer Knowledge Anica Goodwin
 - c) Public Protection Rita Wilson
 - d) e-Payments Andrew Stokes
 - e) Staffordshire Cares Sal Khan
7. **CRM Support Arrangements** Paul Hayward
8. **Any Other Business** All
9. **Date of Next Meeting:** All
 - Strategic Advisory Board – 10am, 2nd June 2011